

Work Order ID 53729

November 13, 2009 2:43:34 PM

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Item ID: D3284-007 Accept Setup Start
Revision ID: A Stop
Item Name: Stud
Start Date: 11/13/09 Start Qty: 1.00 Cust Item ID:
Required Date: 11/20/09 Req'd Qty: 1.00 Customer:
Reference: Return 2009 / RA109108 / NCR09-100

Approvals: Process Plan: [Signature] Date: _____ Tooling: _____ Date: _____ Run Start
QC: [Signature] Date: 05-11-13 SPC (Y/N): _____ Date: _____ Stop

Sequence ID/ Work Center ID	Operation Description	Set Up/ Run Hours	Draw Number	Draw Rev.	Plan Code	Accept Qty	Reject Qty	Reject Number	Insp. Stamp
Draw Nbr	Revision Nbr								
D3284	Rev A								

100 QC5- Inspect part completeness to step on W/O 0.00

QC Memo 0.00
Quality Control Original B44545. Part is unacceptable to DAS. Returning to supplier.

0 1 05-11-13

110 0.00

Purchasing Memo 0.00
Purchasing Return to supplier on supplier's account per NCR09-100. See attached
N/C replacement already received at DAS & shipped to customer

C2 09/11/14 ①

120 QC21- Final Inspection - Work Order Release 0.00

QC Memo 0.00
Quality Control

09/11/19
6 09-11-18

Jason Murdoch

From: Al Wilson [AWilson@acs-nai.com]
Sent: October 20, 2009 4:07 PM
To: 'Jason Murdoch'
Cc: Rick Williamson; Marcie Hayag
Subject: RE: B80705-1

Jason we will be providing a new stud as a replacement for the corroded B80705-1stud in question.

Please provide us with a no charge P/O and shipping instruction of your choice and we will ship as soon as possible at our expense.

We do need to have the stud in question shipped back to our facility, again at our expense, please ship via Fed ex
ground acct.# 251 74491.

We would like apologize for any inconvenience this issue has caused you or your customer.

Thank you for bringing this to my attention, and please let me know if there is anything I have overlooked.

Al

From: Jason Murdoch [mailto:jmurdoch@dartaero.com]
Sent: Tuesday, October 20, 2009 10:01 AM
To: Al Wilson
Subject: RE: B80705-1

Hi Al

I was also informed after our conversation this the kit the customer purchased last month, has not been installed yet, and is the only area corroded (Qty 1 B80705-1)

Here are the other 2 #'s on the part:

MFR36929 or

08-2459

Which one of these would be your batch # out of curiosity?

Thank you for you assistance.

Jason Murdoch

Quality Coordinator

jmurdoch@dartaero.com

From: Al Wilson [mailto:AWilson@acs-nai.com]
Sent: October 20, 2009 10:50 AM
To: 'jmurdoch@dartaero.com'
Subject: B80705-1

Jason could you provide me with some pictures of the corroded part your customer has illustrating the corrosion, I would also need the batch # for this item it is usually on the large outer diameter.

We will be considering immediate warranty replacement once you can provide the information and pictures I have requested.

Thanks

Al

11/13/2009

[illegible]